

Information on the Rights of the Consumer to withdraw from the Contract

concluded remotely via the online store www.slovenskaznamka.sk with the Provider:

Business name: Supanext s. r. o.

Registration: in the Commercial Register of Trnava District Court, Section: Sro, File No. 59638/T

Registered office: Ulica Jozefa Adamca 9983/24, Trnava 917 01

Reg. No.: 56 974 485

Tax No.: 2122519377

VAT No.: SK2122519377

Email address: info@slovenskaznamka.sk

1. The Right to withdraw from Contract

You have the right to withdraw from this contract without giving any reason within 14 days.

The deadline for withdrawing from the contract will expire after 14 days after the conclusion of the contract, provided that the contract was concluded remotely.

2. When you cannot withdraw from the contract

The law sets out cases when you cannot withdraw from a contract. For the purposes of our contractual relationship, it is not possible to withdraw from the contract if the subject of the contract is the provision of a service (securing the purchase of a highway vignette) and

- i. the service has been provided in full, and
- ii. the provision of the service began before the expiry of the withdrawal period with the express consent of the consumer and the consumer declared that they had been duly informed that by expressing their consent, they would lose their right to withdraw from the contract after the service had been fully provided, if the consumer is obliged to pay the price under the contract.

It follows that if, with your consent, we have started to provide services before the expiry of the withdrawal period and you have been duly informed that by giving your consent you lose the right to withdraw from the contract, you no longer have the right to withdraw from this contract if the service has been provided in full.

If your right to withdraw from the contract remains unaffected, please inform us of your decision to withdraw from this contract by means of a clear statement sent by post or an email.

For this purpose, you can use the sample withdrawal form that we have given or sent to you, but its use is not obligatory. The withdrawal period is maintained if you send the notice of exercising your right to withdraw from the contract before the withdrawal period expires.

You may only withdraw from the contract in relation to the service we provide to you. If you have given your express consent to the provision of the service before the start of the service, you are obliged to pay us the price for the service provided.

3. Consequences of Withdrawal

Upon cancellation of the contract, we will refund all payments you have made in connection with the conclusion of the contract, including the cost of delivery of the goods to you. Payments will be refunded to you no later than 14 days from the date we receive your notice of cancellation of this contract. Refunds will be made by the same method you used for your payment, unless you have expressly agreed to a different method of payment, and without any additional charges being applied.

If you requested the commencement of service provision during the withdrawal period, you are obliged to pay us the price for the services provided until the date on which you notified us of your decision to withdraw from this contract.